

PATENT
Atty. Dkt. No. WEAT/0042

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**In re Application of:
James Longbottom et al.**

Serial No.: 09/668,785

Confirmation No.: 2355

Filed: September 22, 2000

**For: METHODS AND APPARATUS
FOR INTERACTIVE
COMMUNICATION WITH
SERVICE AND SUPPORT
PERSONS**

କାନ୍ଦିଲା କାନ୍ଦିଲା କାନ୍ଦିଲା କାନ୍ଦିଲା

Group Art Unit: 3627

Examiner: Vanel Frenel

Customer No. 36735

MAIL STOP RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

**RESPONSE TO FINAL OFFICE ACTION DATED JANUARY 26, 2007 AND SECOND
REQUEST FOR CONTINUED EXAMINATION (RCE)**

In response to the Final Office Action dated January 26, 2007, having a shortened statutory period for response set to expire on April 26, 2007, Applicants herewith withdraw the appeal and request continued examination. The Commissioner is hereby authorized to charge counsel's Deposit Account No. 20-0782/WEAT/0042/WBP, the fee of \$810 for an RCE and \$250 for excess claims and for any fees, including extension of time fees or excess claim fees, required to make this response timely and acceptable to the Office.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper. **Remarks/Arguments** begin on page 12 of this paper.

PATTERSON &
SHERIDAN, LLP

ATTORNEYS AT LAW

3040 Post Oak Blvd, Suite 1500
Houston, TX 77056-6582
TEL 713.623.4844
FAX 713.623.4846

FACSIMILE COVER SHEET

DATE: October 29, 2007
FILE NO: WEAT/0042
TO: Board of Patent Appeals and Interferences
FAX NO: (571) 273-0299
COMPANY: USPTO
FROM: Kenyon Y. Ripple
PAGE(S) with cover: 2
ORIGINAL TO FOLLOW? YES NO

TITLE: METHODS AND APPARATUS FOR INTERACTIVE COMMUNICATION WITH SERVICE AND SUPPORT PERSONS
U.S. SERIAL NO.: 09/668,785
FILING DATE: September 22, 2000
INVENTOR: James Longbottom et al.
EXAMINER: Vanel Frenel
GROUP ART UNIT: 3627
CONFIRMATION NO.: 2355

This is to confirm that a Second Request for Continued Examination (RCE) was filed for this application with the U.S. Patent and Trademark Office (via EFS-Web) on October 29, 2007. Page 1 of the filing is attached as a courtesy copy.

CONFIDENTIALITY NOTE

The document accompanying this facsimile transmission contains information from the law firm of Patterson & Sheridan, L.L.P. which is confidential or privileged. The information is intended to be for the use of the individual or entity named on this transmission sheet. If you are not the intended recipient, be aware that any disclosure, copying, distribution or use of the contents of this faxed information is prohibited. If you have received this facsimile in error, please notify us by telephone immediately so that we can arrange for the retrieval of the original documents at no cost to you.